

Strategic Priority: BEC1 - Improve educational attainment											
BEC1kt1 Continue to develop our work with schools to improve outcomes for all children and young people.											
FINANCIAL YEAR				Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
BEC1kt6E FY1	Educ	% of schools judged good or better by Ofsted under the new Framework (harder test)	Elaine Ricks	80% (56/70)	local	87%	local	90%	★ 90.2%	★ 95.1%	YTD: 78 / 82
ACADEMIC YEAR				Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Q2 Comment
BEC1kt0E FY22	Educ	% pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Elaine Ricks	71%	1st	75%	1st	Top 25%	⊙ Annual - Q3	Annual - Q3	Reports Q3
BEC1kt1E AY2	Educ	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities	Elaine Ricks	-	-	Top 25% Rank 38 / 152	1st	Top 25%	⊙ Annual - Q3	Annual - Q3	Reports Q3
BEC1kt1E AY3	Educ	At KS2, the percentage achieving the national standard is in the top 25% in England for reading, writing and maths combined	Elaine Ricks	-	-	Top 50% Rank 50/152	2nd	Top 25%	⊙ Annual - Q3	Annual - Q3	Reports Q3

Strategic Priority: BEC2 - Close the educational attainment gap

BEC2kt1 Our disadvantaged children will have better results and will be closer to the results of other children

ACADEMIC YEAR				Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Q2 Comment
BEC2kt0E AY18	Educ	% pupils eligible for Free School Meals (FSM) achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Elaine Ricks	45%	4th	57%	2nd	Top 25%	Annual - reports in Q3	Annual - reports in Q3	Reports in Q3
BEC2kt1E AY11	Educ	To improve on 2015/16 Academic year rankings for reading, writing and maths combined expected standard for disadvantaged pupils in KS2 in 2016/17 Academic Year	Elaine Ricks	-	-	Rank = 122/152	4th	To rank higher than 122/152	Annual - reports in Q3	Annual - reports in Q3	Reports in Q3
BEC2kt1E AY12	Educ	To improve on 2015/16 rankings for attainment 8 for disadvantaged pupils in KS4 in 2016/17 Academic Year	Elaine Ricks	-	-	Rank = 100/152	3rd	To rank higher than 100/152	Annual - reports in Q3	Annual - reports in Q3	Reports in Q3

Strategic Priority: SLE1 - Enable the completion of more affordable housing

SLE1kt1 Pursue options to accelerate the delivery of affordable housing in the district

				Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
SLE1kt1D &P1	D&P	To enable the completion of 1,000 affordable homes in the 2015-2020 period	Bryan Lyttle	158	local	83	local	225 (17/18)	Annual - Q4	Annual - Q4	

Strategic Priority: SLE2 - Deliver or enable key infrastructure improvements in relation to roads, rail, flood prevention, regeneration and the digital economy

SLE2kt1 Invest £17m in our roads.

Ref	Service	Title	Responsible Officer	Historical outturns				YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17				
SLE2kt1t&c1	T&C	% of the principal road network (A roads) in need of repair	Andrew Reynolds	2%	14/149 1st	3%	dna	5%	⊙ Annual - reports Q4	⊙ Annual - Q4	

SLE2kt2 Seek to develop new partnerships with the private sector and local communities to enhance local infrastructure.

SLE2kt2ce o1	CEO	Market Street Redevelopment for 17/18: start on site (Milestone 2)	Nick Carter	-	-	Rescheduled for Jan 2018	local	Mar-18	★ On track	■ Delayed	Request to change target date to start on site by beginning of July 2018. See exception report for details
SLE2kt2ce o2	CEO	Redevelop London Road Industrial Estate (LRIER) with St. Modwen Plc Business plan created and approved (Milestone 1)	Nick Carter	-	-	Delayed	local	tbc dependent on court	■ Delayed	■ Delayed	See exception report for details.
SLE2kt2ce o4	CEO	Sterling Cables - Clear site and begin development	Nick Carter	-	-	Demolition and decontamination has commenced	local	Nov-18 (dependent on Marginal Funding Bid)	⚡ On track	⚡ Delayed	Works on site halted due to developer viability issues. The site is being considered as a candidate for Marginal Funding, which if successful, should cause works to recommence.

SLE2kt4 Invest £5.2m in flood prevention schemes.

SLE2kt6 Implement the Superfast Broadband Programme for Berkshire and West Berkshire.

SLE2kt6CS & ICT	CS&ICT	Increase number of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	Richard Welch	57,340 (82.8%)	local	60,519 (87.3%)	local	70,584 (96.6%)	◆ 62,557 (85.6%)	◆ 64,124 (87.7%)	See exception report for details
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Strategic Priority: PS1 - Good at safeguarding children and vulnerable adults

PS1kt2 Where services are independently inspected they are rated at least 'good' and peer reviews of safeguarding rated highly.

Ref	Service	Title	Responsible Officer	Historical outturns				YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17				
PS1kt2asc3	ASC	% of WBC provider services inspected by Care Quality Commission (CQC) that are rated good or better by CQC in the area of "safe"	Tandra Forster	75%	local	80%	local	100%	★ 80.0%	★ 100.0%	YTD: 5 / 5
PS1kt2CFS1	CFS	Improved Ofsted rating for Children and Families Service	Mac Heath	Inadequate	local	Waiting for visit	local	A rating of 'Requires Improvement' or above.	★ Rated 'Good'	★ Complete in Q1	Rated 'Good' during Q1
PS1 Other Measures that aren't aligned to a 'Key Thing' but are reported under this Strategic Priority											
PS1asc2	ASC	% of adult social care safeguarding concerns responded to within 24 hours.	Tandra Forster	94%	local	93%	local	92%	◆ 86.3%	■ 83.3%	YTD: 210 / 252 See exception report for details

Strategic Priority: HQL 1 - Support communities to do more to help themselves

HQL1kt1 Accelerate the delivery of local services for local communities by local communities.

Ref	Service	Title	Responsible Officer	Historical outturns				YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17				

No measures assigned

HQL1kt2 Work with local communities to help people live longer, healthier and more fulfilling lives and improve the health of the poorest fastest.

Ref	Service	Title	Responsible Officer	Historical outturns				YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17				
HQL1kt2p hwb1	PH&WB	Monitor uptake of Identification & Brief Advice (IBA) training	Anees Pari	-	local	-	local	tbc	⊙ Annual-Q3	⊙ Annual - Q3	Reporting to commence in Q3. The commissioning process to identify a trainer to provide IBA training is nearing completion and a provider is anticipated to be in place from 1 November. There is work ongoing to identify how the impact of the training can be measured with Sovereign Housing and the Crime Reduction Company agreeing to incorporate IBA in their practice by following up with clients who receive the intervention to establish whether their alcohol consumption has decreased.

HQL1kt9 Grow community conversations via Brilliant West Berkshire: Building Community Together partnership working

Ref	Service	Title	Responsible Officer	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment	
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17					National rank/Quartile 2016/17
HQL1kt9bct1	BCT	Number of Community Conversations through which local issues are identified and addressed	Susan Powell	-	-	-	local	>10	★ 8	★ 8	6 live 2 pending Hungerford, Calcot, Newbury, Burghfield, Aldermaston, Thatcham are ongoing with potential to develop into Community Forums. In Burghfield, Aldermaston and Thatcham World Cafes have been held with the potential to develop into Community Forums. Community Conversations are being planned in Lambourn and Hungerford. Community Conversation activity has been undertaken at the relaunch of the Newbury Youth Council and is planned for the Peer Mentoring conference

Core Business:

a. Protecting our children

Ref	Service	Title	Responsible Officer	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q2 Comment	
				Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17					National rank/Quartile 2016/17
CBaCFS7	CFS	% of (single) assessments being completed within 45 working days	Mac Heath	86%	67/152 2nd	97%	dna	>=95%	★ 98.8%	★ 98.5%	
CBaCFS11	CFS	Number of weeks taken to conclude care proceedings (children social care)	Mac Heath	23	local	28	local	<=26 weeks	■ 35	■ 35	See exception report for details
CBaCFS12	CFS	Placement moves - stability of placement of Looked After Children - number of moves (3 or more in a year)	Mac Heath	6%	5/152 1st	9%	dna	<=10%	★ 1.4%	★ 1.9%	YTD: 3 / 157

c. Bin collection and street cleaning

CBct&c1	T&C	% of household waste recycled, composted, reused and recovered (Local Indicator)	Jackie Ward	83%	local	82.5% (P)	local	80%	★	78.8% (P)	★	83.9% (E)	Q2: 18,207 / 20,419 YTD: 34,986 / 41,723 This quarter's result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4.
CBct&c1	T&C	Maintain an acceptable level of litter, detritus and graffiti (as outlined in the Keep Britain Tidy local environmental indicators)	Jackie Ward	Good	local	Good	local	Satisfactory	⌚	Reports from Q2	★	Good	

d. Providing benefits

CBdF&P8	F&P	Average number of days taken to make a full decision on new Benefit claims	Iain Bell	19.04 days	local	22.75 days	local	<20 days	◆	21.13 days	★	19.7 days	
CBdF&P9	F&P	Average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Iain Bell	5.85 days	local	8.7 days	local	<9 days	◆	12.55 days	◆	9.5 days	See exception report for details For comparison = 2016/17 Q2 return = 12.16 days

e. Collecting Council Tax and Business rates

CbeF&P11	F&P	The 'in-year' collection rate for Council Tax	Iain Bell	99%	local	98%	local	99%	★	29.7%	★	57.2%	YTD: 60,506,249 / 105,737,649 For comparison = 2016/17 Q2 return = 57.2%
CbeF&P12	F&P	The 'in-year' collection rate for Business Rates	Iain Bell	99%	local	98%	local	99%	★	34.9%	★	59.4%	YTD: 53,274,813 / 89,711,056 For comparison = 2016/17 Q2 return = 59.3%

f. Ensuring the wellbeing of older people and vulnerable adults

CBfasc5	ASC	% of clients with Long Term Service (LTS) receiving a review in the past 12 months	Tandra Forster	95%	local	67%	local	75%	◆	65.1%	◆	71.4%	YTD: 903 / 1,264 See exception report for details
CBfasc6	ASC	Decrease the number of bed days due to Delayed transfers of care (DToC) from hospital	Tandra Forster	-	-	dna	4th	TBC	⚡	2,504	⌚	dna	Target for DToC days still under review within the BCF framework. Q2 Data will be available in Q3.
CBfasc8	ASC	% of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Tandra Forster	79%	117/152 4th	93%	dna	83%	★	92.1%	⌚	dna	Unable to provide Q2 data due to STS004 reports not working - logged with CareDirector

CBfasc10	ASC	% of financial assessments completed within 3 weeks of referral to the Financial Assessment & Charging Team	Tandra Forster	99%	local	100%	local	98%	★	99.1%	★	99.8%	YTD: 405 / 406
g. Planning and housing													
CBgD&P4	D&P	Submit a New Local Plan for examination	Bryan Lyttle	Behind schedule	local	On track	local	Dec-19	★	On track	★	On track	
CBgD&P5	D&P	Submit a Minerals & Waste Local Plan for West Berkshire to the Secretary of state for examination	Bryan Lyttle	Behind schedule	local	On track	local	Dec-19	★	On track	★	On track	
CBgD&P7	D&P	Subject to examination, adopt the Site Allocations Development Plan Document (DPD)	Bryan Lyttle	Behind schedule	local	On track	local	Jun-17	★	Complete	★	Complete	Adopted on 9 May 2017
CBgD&P9	D&P	% of 'major' planning applications determined within 13 weeks or the agreed extended time	Gary Rayner	(56/70) 80%	72/125 3rd	(65/86) 75.6%	108/125 4th	60%	★	77.3%	★	74.5% (E)	Q2: 21 / 29 YTD: 38 / 51
g. Planning and housing													
CBgD&P10	D&P	% of 'minor' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(298/411) 73%	78/125 3rd	(329/437) 75.3%	99/125 4th	65%	★	68.9%	★	74.5% (E)	Q2: 108 / 137 YTD: 181 / 243
CBgD&P11	D&P	% of 'other' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(1,127/1,274) 89%	32/125 2nd	(1,193/1,290) 92.5%	45/125 2nd	75%	★	83.9%	★	85.6% (E)	Q2: 325 / 373 YTD: 606 / 708
CBgD&P14	D&P	% of people presenting as homeless where the homelessness has been relieved or prevented	Sally Kelsall	79%	local	(269/349) 77%	local	75%	◆	63.9%	◆	71.7%	Q2: 42 / 52 YTD: 81 / 113 Q1 return has been updated and re-RAGd as amber. See exception report for details
CBgD&P16	D&P	% of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application	Sally Kelsall	97%	local	(63/66) 95%	local	90%	★	96.0%	★	98.0%	Q2: 26 / 26 YTD: 50 / 51